

packaging the subset of generated metric data related to the functionality of the application according to a packaging schema defining elements and attributes used at the server;

receiving a package send command from the application; and
sending the packaged subset of metric data related to the functionality of the application to the server in response to the package send command.

o. Cancel claim 15.

p. Claim 16:

- i. Line 5, remove the phrase "an act of";
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- ii. Line 2, remove the phrase "an act of";
- iii. Line 3, remove the phrase "an act of".

q. Replace claim 17 with the following claim:

Claim 17. The method as recited in claim 16, wherein retrieving at least one item or event from system memory comprises retrieving all the metric data indicated in the XML instructions.

r. Claim 18:

- i. Line 1, remove the phrase "the act of";
- ii. Line 3, remove the phrase "an act of".